

From: [jill Storment](#)
To: [Comments](#)
Subject: [EXTERNAL MESSAGE] July 31, 2024 - Bank-Fintech Arrangements Involving Banking Products and Services Distributed to Consumers and Businesses; Comment Request (RIN 3064-ZA43)
Date: Wednesday, September 18, 2024 11:12:32 AM

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I'm an end-user of Yotta involved in the Synapse/Evolve case concerning frozen accounts.

I have 23k that I haven't been able to access since May by no fault of my own. I joined Yotta because I am a saver and was looking for ways to earn more on my hard-earned money.

I never would've joined Yotta and put money in an institution that was not FDIC insured. Never!

We were all lead to believe that our money was safe. It doesn't matter the circumstances what we were using our accounts for, mine was to hold my tax bill money since I'm self employed, we all have been devastated by this breach of trust and then not being supported by our government agencies to make us whole. We are ordinary consumers that aren't rich and connected but deserve a bailout like the previous bank bailouts not matter if the bank has failed or not.

The fintechs need to be held accountable starting with making all end-users whole.

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