

# **Integrating Fragmented Networks: Interoperability in Money and Payments**

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# Motivation

- Money: fundamental economic technology, with network effects  
(Menger 1892, Fisher 1911, Krugman 1984)
- This creates a dilemma for payment system designers:
  - ⇒ Maximize network size, but accept limited choice & dominant platforms. . . *or*
  - ⇒ Encourage diverse options, but accept market fragmentation
- Dilemma recurs in many contexts:
  - ⇒ Domestic payment systems (e.g., Brainard 2019, Yi 2021, Cunliffe 2023, Lane 2025)
  - ⇒ Cross-border payment systems (e.g., Duffie 2023, Financial Stability Board 2024)
  - ⇒ Multi-polar currency paradigm? (e.g., Lagarde 2025, Pan 2025)

**Is it possible to avoid fragmentation without sacrificing choice?**

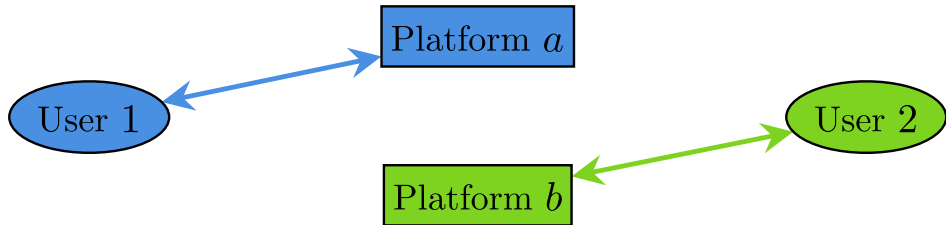
A blue oval with a black border containing the text "User 1".

User 1

A green oval with a black border containing the text "User 2".

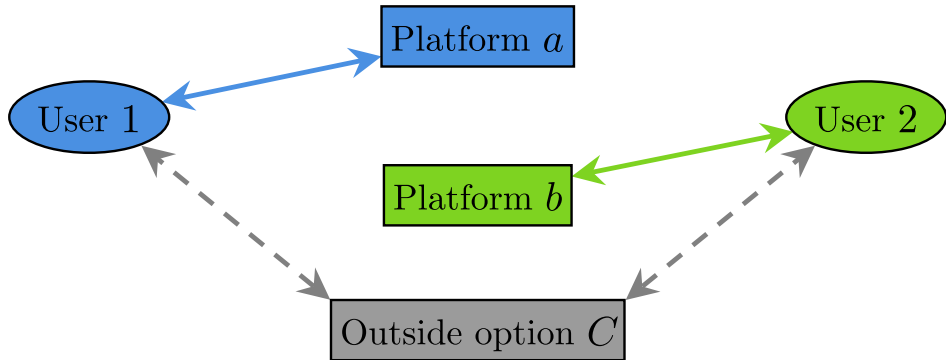
User 2

Is it possible to avoid fragmentation without sacrificing choice?

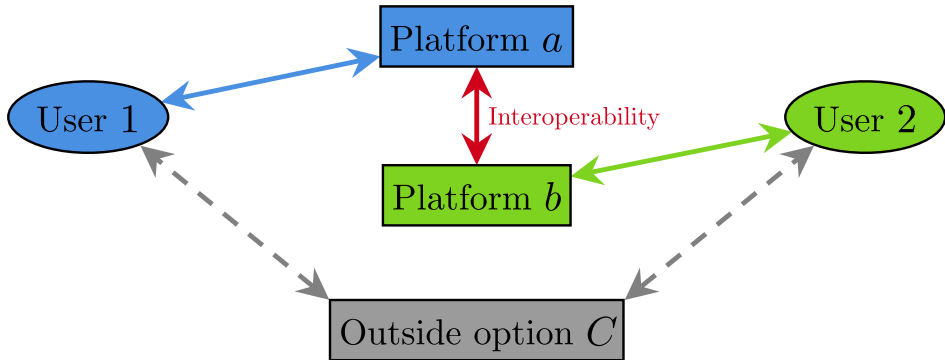




Is it possible to avoid fragmentation without sacrificing choice?



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# Is it possible to avoid fragmentation without sacrificing choice?

- Conceptual framework:
  - ⇒ Interoperability can unlock gains by connecting fragmented networks
  - ⇒ Larger benefits where more fragmented ex ante
- Leverage unique data to present causal evidence on interoperability
  - ⇒ Observe integration of two large digital payment networks in India
  - ⇒ Exploit regional variation in ex-ante fragmentation to observe counterfactual
- Combining theory + data: integration raised total digital payments by 57%

# Literature

**Money and payments:** Menger (1892), Fisher (1911), Krugman (1984), Kiyotaki Wright (1989), Farhi Maggiori (2018), Coppola Krishnamurthy Xu (2023), Duffie (2019), Brunnermeier Payne (2022, 2023)

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⇒ Interoperability between otherwise fragmented networks amplifies strategic complementarities

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⇒ Interoperability helps explain striking growth and downstream impacts of digital payments



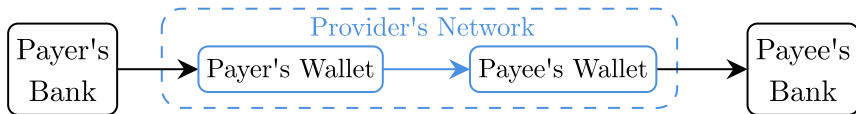
# Roadmap

1. Context
2. Conceptual framework
3. Empirical analysis
4. Wider implications

# 1. Context

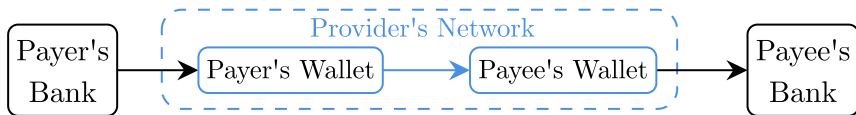
## Setting: India's Unified Payments Interface

- Prior to launch of UPI in 2016, a closed-loop digital payments provider was dominant

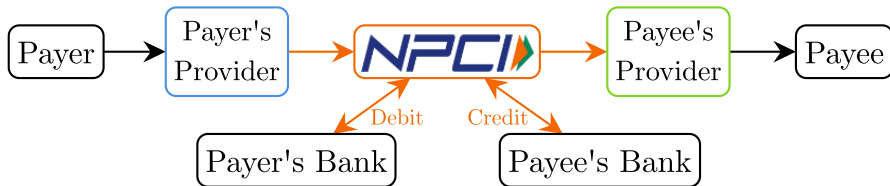


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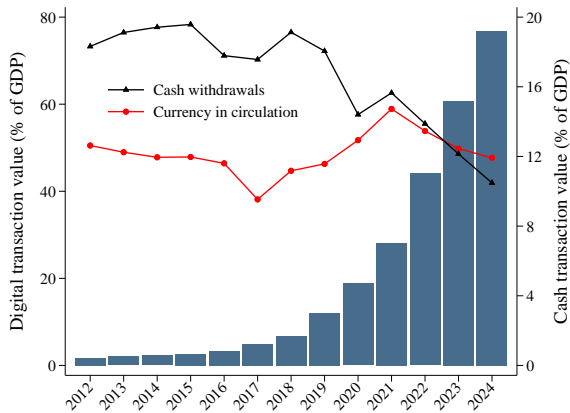
- UPI offered no-fee transactions between users of any participating payments provider



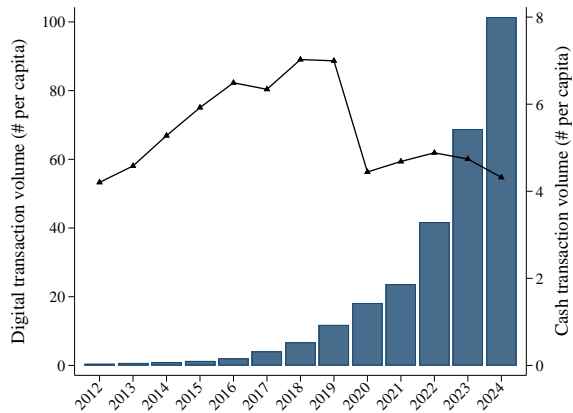
- UPI is now world's largest fast payments system by volume, 20B transactions/month

# Retail digital payments grew rapidly, cash has begun to decline

Value (percent of GDP)

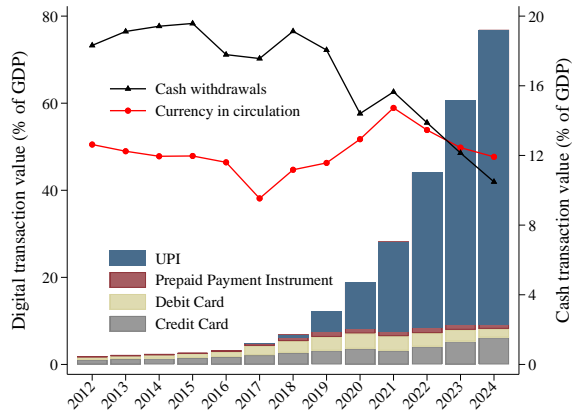


Volume (transactions per capita)

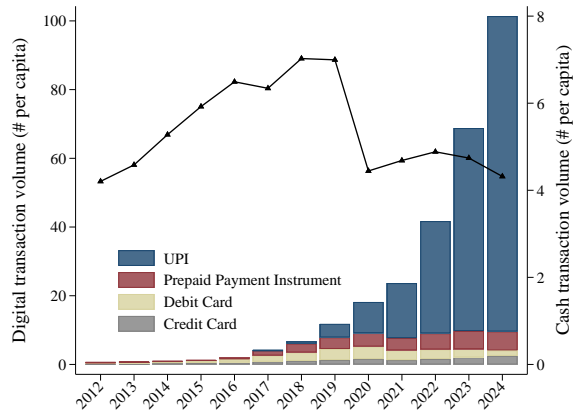


# UPI drove most of this growth in digital payments

Value (percent of GDP)

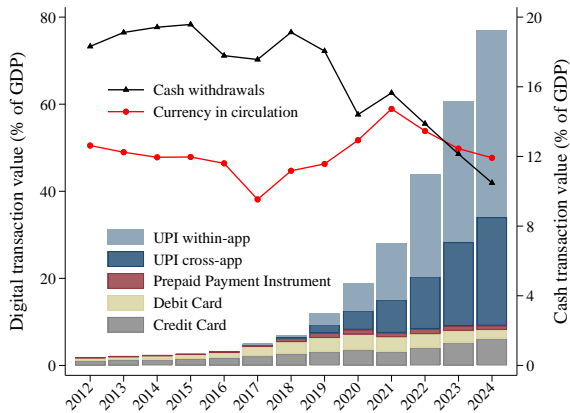


Volume (transactions per capita)

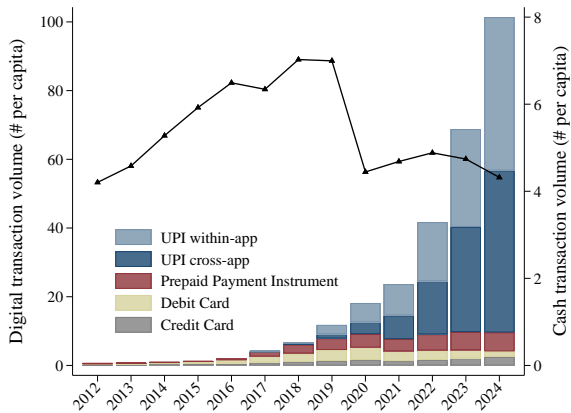


# Interoperability was important in driving UPI's growth

Value (percent of GDP)



Volume (transactions per capita)



## 2. Conceptual Framework



# Model in one slide

## *Setup*

- Users choose between two digital payments platforms ( $a$  and  $b$ ) and cash
- Heterogeneous preferences  $\Rightarrow$  users initially fragment across platforms

## *Result 1: Impact of interoperability*

- Cost of fragmentation: unrealized cross-platform network benefits
- Interoperability unlocks cross-platform network benefits  $\Rightarrow$  both digital platforms more attractive  $\Rightarrow$  higher adoption relative to cash

## *Result 2: Varied impact of interoperability across districts*

- Where more fragmented ex-ante: more unrealized network benefits
- In these districts, interoperability unlocks larger gains, faster growth in adoption

### 3. Empirical Analysis

# Data

We observe two large payment networks before *and* after they became interoperable:

*a.* **UPI**  $\Rightarrow$  aggregated universe of interoperable transactions

- Value/volume/users by district  $\times$  month  $\times$  payer app, for all apps
- Value/volume/users by district  $\times$  month  $\times$  payer app  $\times$  payee app, top four + 'other'

*b.* **Closed-loop wallet provider**  $\Rightarrow$  major fintech incumbent prior to UPI

- Value/volume/users by district  $\times$  month

*C.* **Cash withdrawals**

- Value/volume by district  $\times$  month  $\times$  bank

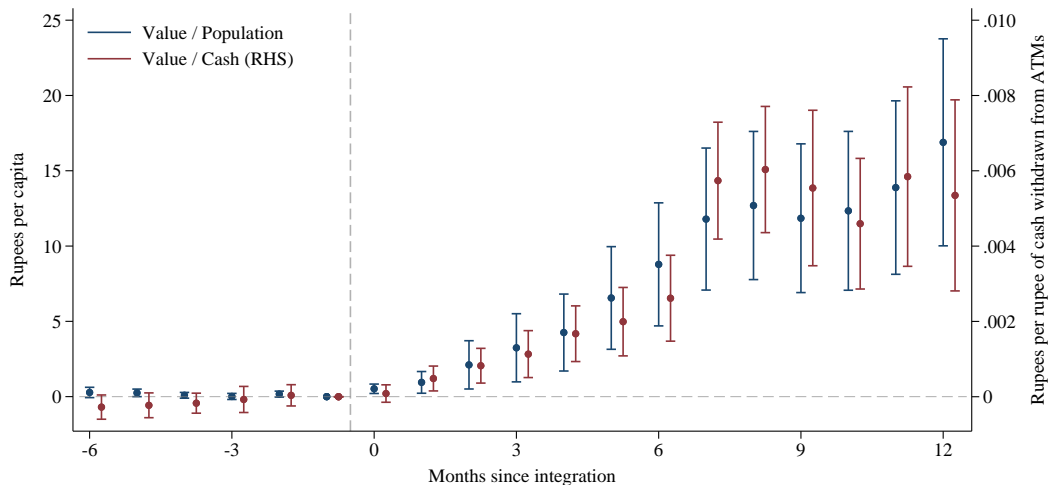
# Empirical specification closely aligned with theory

$$y_{dt} = \alpha_d + \alpha_{st} + \beta(F_d^+ \times 1_{\{t \geq t_0\}}) + \beta_Z(Z_d \times 1_{\{t \geq t_0\}}) + e_{dt}$$

- Compare evolution of P2M digital payments  $y_{dt}$  in districts  $d$  with above ( $F_d^+ = 1$ ) vs. below-median fragmentation across networks prior to integration
- **No anticipation?** Integration followed RBI directive mandating interoperability
- **Parallel trends?**
  - ⇒ State-time fixed effects = compare districts within state
  - ⇒ Control for differences by ex-ante *level* of digital payments  $Z_d$ , use only *composition*
  - ⇒ No differential pre-trends

# Digital payments grew faster in 'treated' districts after integration

Difference in P2M transaction value per capita



Change: 88% (118%) of  $t_0$  more ( $t \geq t_0$  less) fragmented average

# Further results and robustness

## - Drivers of growth

- ⇒ *Margins*: partly  $\uparrow$ value/transaction +  $\uparrow$ transactions/user; mostly  $\uparrow$ users/capita [Go ►](#)
- ⇒ *Channels*:  $\uparrow$ transaction value both between and within platforms [Go ►](#)

## - Identification

- ⇒ *Matching*: pair more- with less-fragmented districts on log population [Go ►](#)
- ⇒ *2SLS*: instrument with proximity to incumbent's pre-demonetization hubs [Go ►](#)
- ⇒ *Additional controls*: baseline cash usage, rural vs. urban, early-adopter banks [Go ►](#)
- ⇒ *Placebos*: randomized treatment assignment and an alternative  $t_0$  [Go ►](#)

## 4. Wider Implications

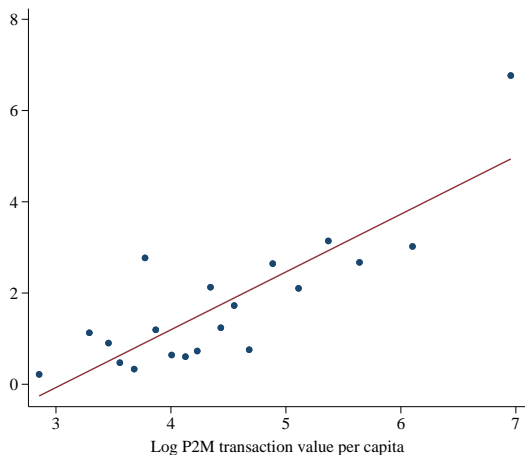
# Theory + empirics $\Rightarrow$ large aggregate impact of interoperability

1. Empirics provide well-identified cross-sectional estimates
  2. Aggregating to national level requires solving missing intercept problem (e.g., Wolf 2023, Buera Kaboski Townsend 2023)
  3. Theory provides no-fragmentation intercept of zero
- $\Rightarrow$  Construct population-weighted sum of districts' differential adoption relative to places with little ex-ante fragmentation
- $\Rightarrow$  Usage of digital payments in India increased by 57% due to networks' integration

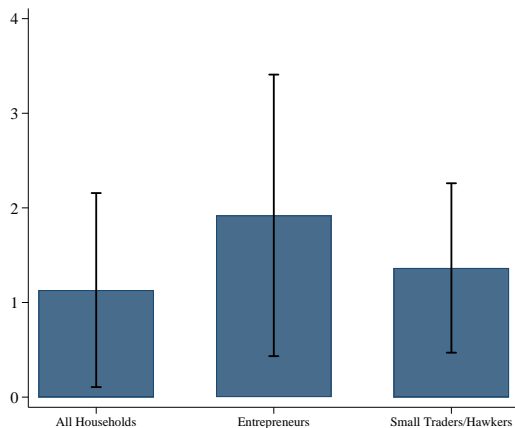


# Positive spillovers from digital payments in 'treated' districts

Households borrowing from NBFCs (2018T3, %)



Difference in  $P$ (NBFC borrowing) (p.p.)



# Longer-term impacts of interoperability on network structure?

- This paper: demand-side effects, exploiting fixed supply (e.g., quality, infrastructure)
- Over longer horizon, interoperability could have ambiguous effects on supply
  - ⇒ *Coordination effect*: investment in quality by  $a$  raises ROI on similar investment by  $b$
  - ⇒ *Free-rider effect*:  $a$  doesn't internalize positive externalities for  $b$ , so  $a$  under-invests
  - ⇒ See, e.g., Brunnermeier Payne (2022, 2023), Brunnermeier Limodio Spadavecchia (2023)
- Novel supply-side feature in our context: interoperability *erosion*
  - ⇒ Suppliers re-create provider-level network effects, despite interoperability mandate
  - ⇒ Thus *de jure* interoperability  $\neq$  *de facto* interoperability
  - ⇒ Maintaining true interoperability may thus require recurrent policy interventions

# Conclusion

# Interoperability unlocks gains by unifying fragmented networks

- Money and payments are fundamental network technologies
- Dilemma between network benefits and choice recurs in many settings
  - ⇒ Domestic payment systems across a wide range of countries
  - ⇒ Multiple competing initiatives to reform cross-border payments
  - ⇒ Multi-polar currency paradigm?
- *This paper:* evidence from merger of large existing payment networks that interoperability can help resolve this dilemma, unlocking gains for users

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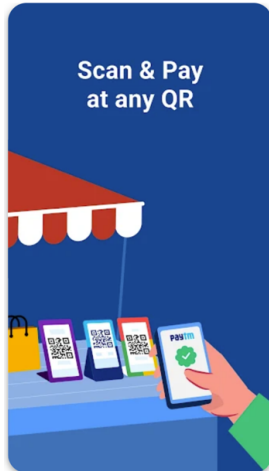
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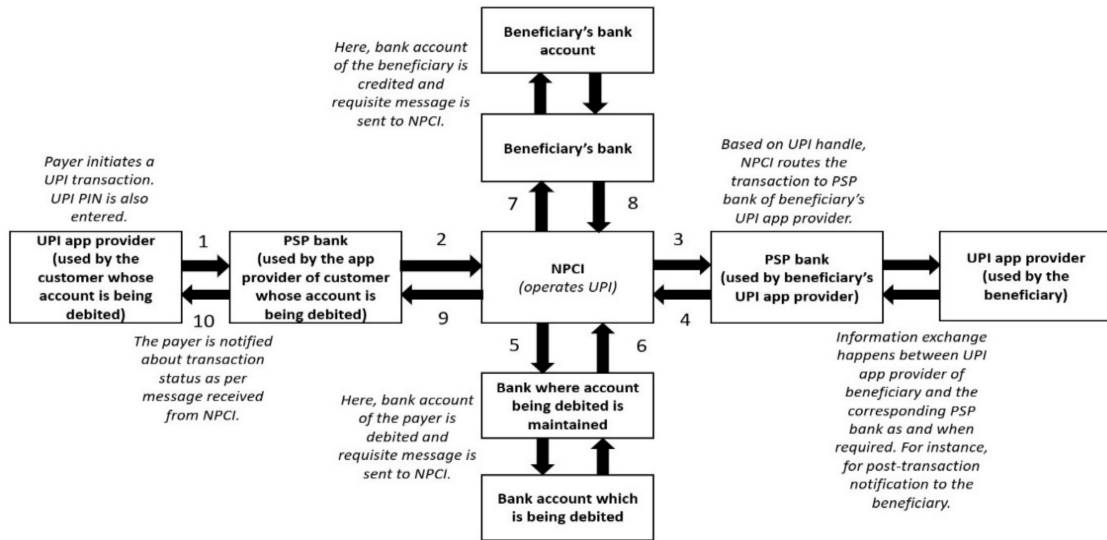
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# Appendix

# Multiple apps offer similar services

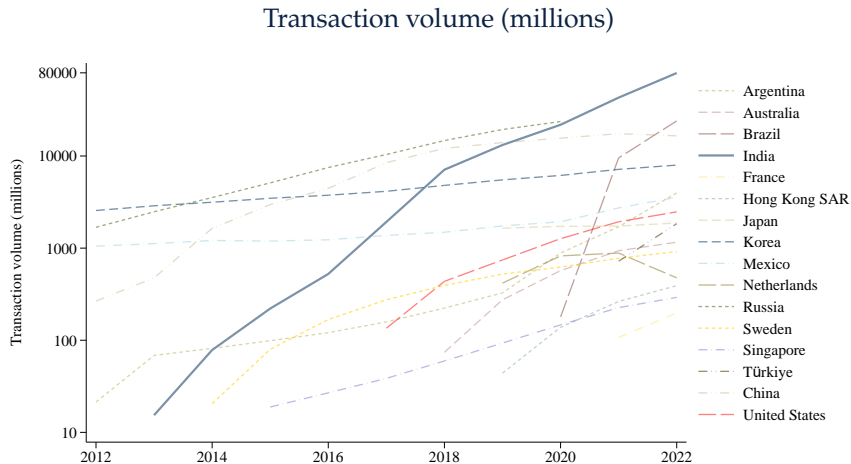


# Detailed UPI transaction flow (payer initiated)





# UPI has become the largest fast payment system by volume



Notes: US comprises Zelle from 2017 and RTP from 2020. Fast payments: real-time or near real-time transfers of funds between accounts of end users as close to a 24/7 basis as possible (Frost et al. 2024).

# Baseline setup

Static model of payment competition highlighting convenience and network effects  
(inspired by Farhi Maggiori 2018, Coppola Krishnamurthy Xu 2023)

- Users uniformly distributed across unit squares reflecting two preference dimensions  $(x, y) \sim U([0, 1] \times [0, 1])$  in each district  $d \in \{1, \dots, D\}$
- Each user desires to make a within-district payment
- Users choose from three payment methods: digital platforms  $a$  and  $b$ , cash  $C$
- All users choose their payment method simultaneously

# Utility from using cash

$$u_{d,x,y}^C = \gamma y$$

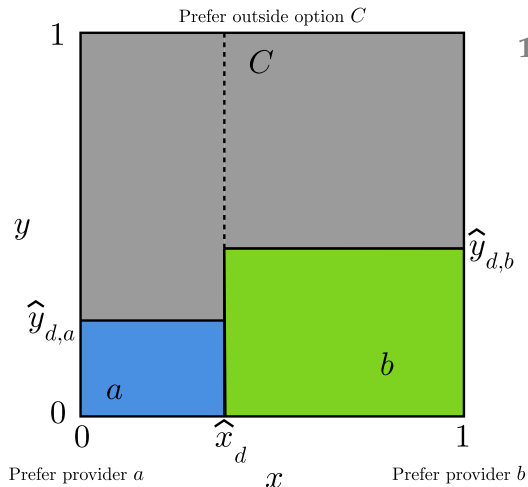
- Utility  $u_{d,x,y}^C$  of user  $(x, y)$  in district  $d$  using cash  $C$  depends on:
  1. Cash preference  $y$ —reflecting e.g., demographics or informality
  2. Cash benefit parameter  $\gamma > 0$ —assumed large enough that some always prefer cash
- Utility from using cash does *not* depend on others' adoption
  - $\Rightarrow$  Assume all already accept cash, so no network effects

# Utility from using digital payments

$$u_{d,x,y}^a = \begin{cases} 1 + \kappa N_{d,a}^* & \text{if } x \leq \hat{x}_d \\ 0 & \text{if } x > \hat{x}_d \end{cases} \quad u_{d,x,y}^b = \begin{cases} 0 & \text{if } x \leq \hat{x}_d \\ 1 + \kappa N_{d,b}^* & \text{if } x > \hat{x}_d \end{cases}$$

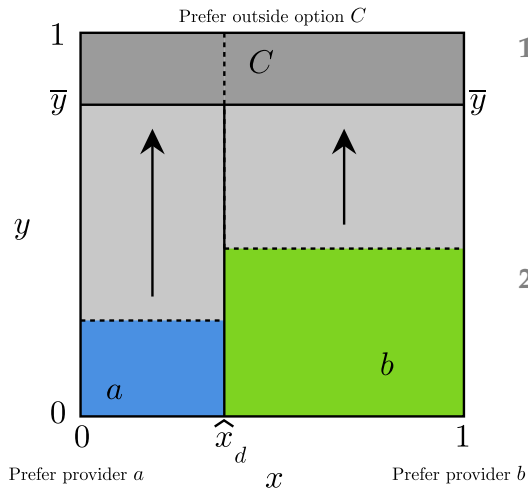
- Utility  $u_{d,x,y}^i$  of user  $(x, y)$  in district  $d$  using platform  $i \in \{a, b\}$  depends on:
  1. Preference  $x$  relative to exogenous boundary  $\hat{x}_d \in (0, \frac{1}{2})$ , reflecting e.g., brand familiarity or preferences for differentiated services as in Parlour Rajan Zhu (2022)
  2. Size of the accessible user base  $N_{d,i}^*$ , which in the absence of interoperability is equal to the number of users  $N_{d,i}$  of  $i$  in  $d$
  3. Network benefit  $\kappa > 0$  each accessible user generates for each other platform user

# Baseline



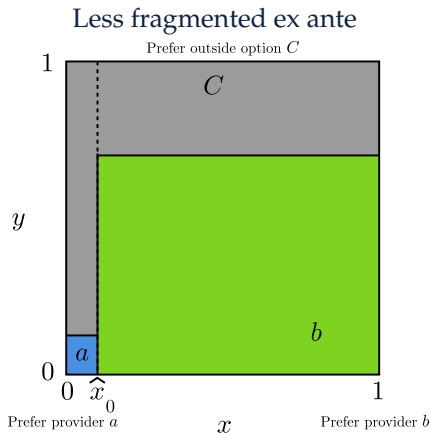
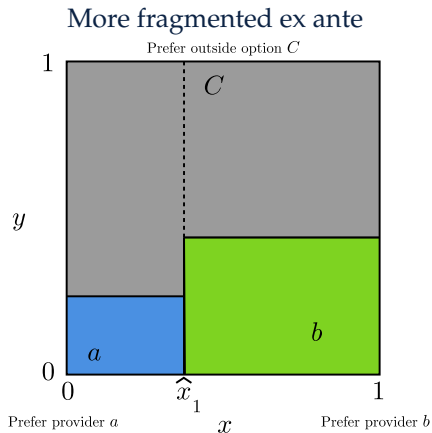
1. Users initially adopt platform  $i \in \{a, b\}$  until  $i$ -specific network benefits balanced by cash preference of threshold user  $\hat{y}_{d,i}$ 
  - $\Rightarrow$  Digital payments users fragmented
  - $\Rightarrow$  Some potential network benefits unrealized

# Interoperability $\Rightarrow$ cross-platform benefits $\Rightarrow$ higher total adoption

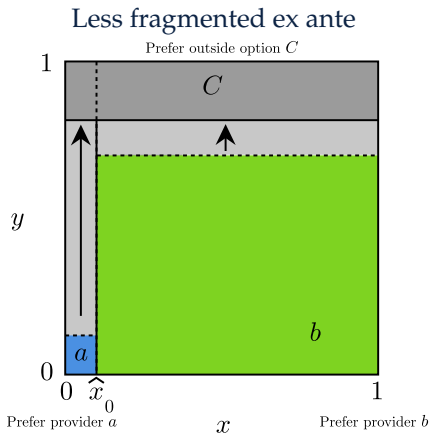
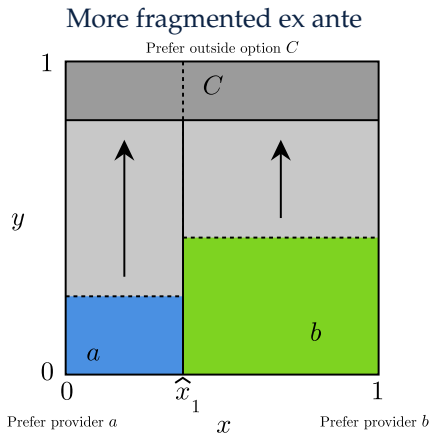


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  - $\Rightarrow$  Digital payments users fragmented
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2. Interoperability gives any platform user access to all such users:  $N_{d,i}^* = N_{d,a} + N_{d,b}$ 
  - $\Rightarrow$  Unlocks cross-platform network benefits
  - $\Rightarrow$  Threshold users equalize at  $\bar{y}_{d,a} = \bar{y}_{d,b} = \bar{y}$
  - $\Rightarrow$  Higher adoption of digital payments relative to cash

# Interoperability $\Rightarrow$ larger gains where more fragmented ex ante



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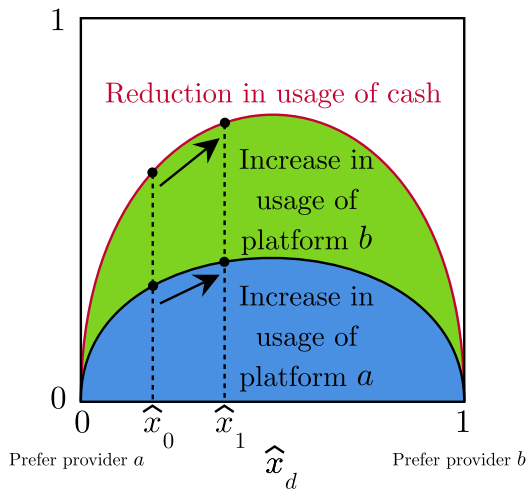
- More fragmented ( $\hat{x}_d$  closer to  $\frac{1}{2}$ )  $\Rightarrow$  higher unrealized network benefits ex-ante  $\Rightarrow$  larger gains unlocked by interoperability  $\Rightarrow$  larger rise in adoption ex-post



# Equilibrium concept and parameter restriction

- We focus on stable, rational equilibria in pure strategies
  - ⇒ In equilibrium, users' expectations about the total number of users adopting their chosen payment method are correct
  - ⇒ Following a deviation by a small but positive mass of users, choices revert to the same equilibrium
- We impose  $\gamma > 1 + \kappa$  for simplicity, ensuring that some users always choose cash

# Relative gains by platform



- Interoperability unlocks network gains for, so increases adoption of, both  $a$  and  $b$
- Relative impact in more vs. less fragmented districts depends on level of  $\hat{x}_d$ 
  - $\Rightarrow$  Low  $\hat{x}_0$  and  $\hat{x}_1$ : negligible unrealized network benefits when  $\hat{x}_0 \rightarrow 0$ , so gains from interoperability larger for both platforms in  $\hat{x}_1$
  - $\Rightarrow$  High  $\hat{x}_0$  and  $\hat{x}_1$ : impact of interoperability on total adoption is flat in vicinity of  $\hat{x}_d = \frac{1}{2}$ , so if one platform gains more in  $\hat{x}_1$  than  $\hat{x}_0$ , the other must gain less

# Model extensions

## - Time-varying external shocks

- ⇒ *Intuition*: external shocks occurring at same time as interoperability preclude estimating impact of interoperability by comparing pre vs. post in a single district
- ⇒ *Implication*: test impact of interoperability by comparing pre vs. post in two districts with different ex ante fragmentation but facing same shock (i.e., parallel trends)

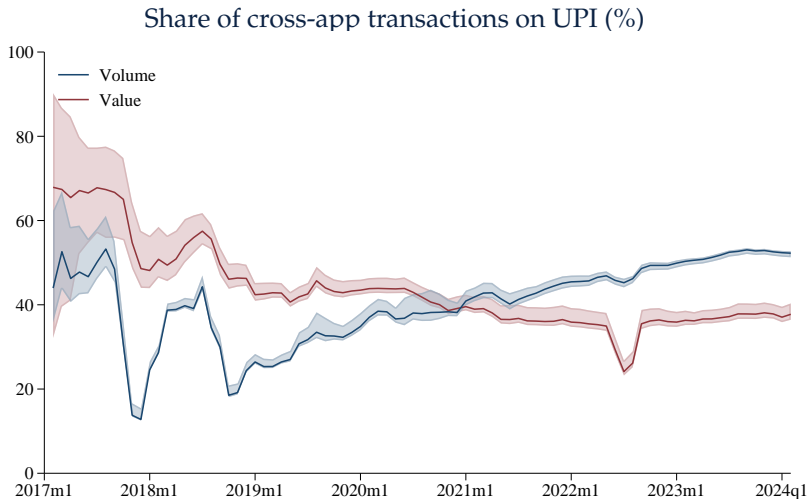
## - Cross-district payments

- ⇒ *Intuition*: in polar case where payments flow equally to all districts and  $D \rightarrow \infty$ , only mean fragmentation in destinations matters, no impact of fragmentation at origin
- ⇒ *Implication*: attenuates our estimates, giving lower bound on true effect

## - Continuous preferences between platforms

- ⇒ *If preferences > network effects*: Users still fragment initially, results unchanged
- ⇒ *If preferences < network effects*: Users pool on one platform initially, no fragmentation
- ⇒ In both cases, interoperability unlocks gains by allowing choice *and* network effects

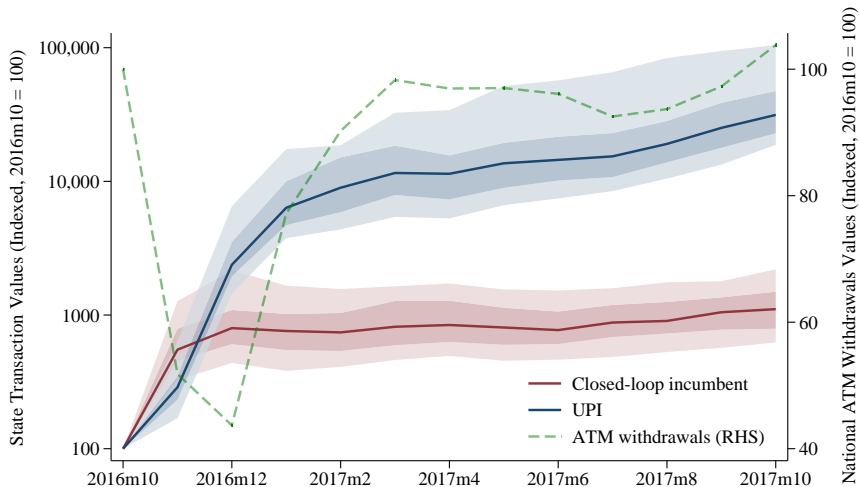
# Fact 1: Most UPI transactions occur between users of different apps



⇒ Interoperability necessary for most transactions

## Fact 2: After demonetization, UPI kept growing as others plateaued

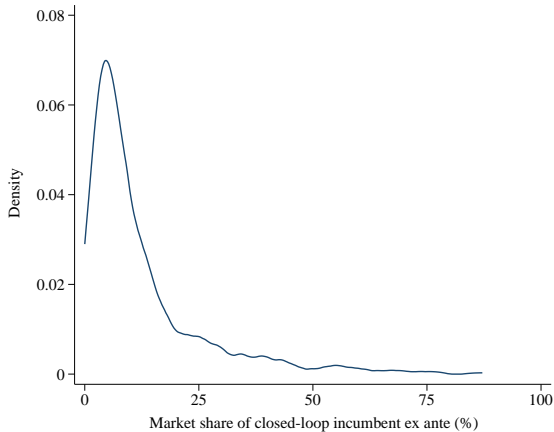
Closed-loop and interoperable digital payments after demonetization (indexed)



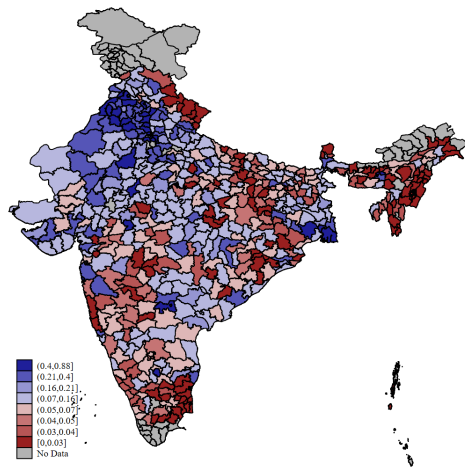
Central lines show the median across states, and inner (outer) shaded regions show 25-75th (10-90th) percentiles.

# Presence of the incumbent varied substantially prior to integration

Distribution of  $P_d$

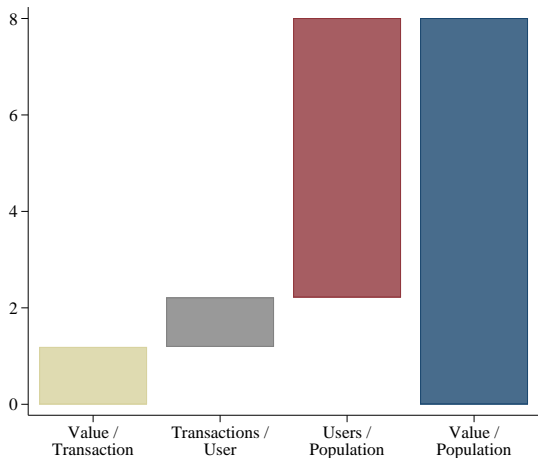


$P_d$  by district

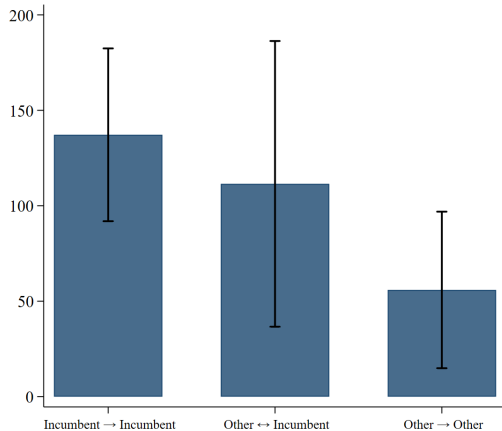


# Higher growth across all margins and channels

Growth by margin (Rupees per capita)



Growth by channel (%)



# Digital payments grew across all channels

Difference in P2M transaction values

	Total/pop (1)	Total/cash (2)	(Inc→Inc)/pop (3)	(Inc↔Oth)/pop (4)	(Oth→Oth)/pop (5)
$P_d^+ \times 1_{\{t > t_0\}}$	8.010*** (4.64)	0.00334*** (5.74)	11.75*** (5.95)	0.106*** (2.93)	1.989*** (2.68)
District FEs	✓	✓	✓	✓	✓
State-Time FEs	✓	✓	✓	✓	✓
Control: $Z_d \times 1_{\{t \geq t_0\}}$	✓	✓	✓	✓	✓
$N$	10,868	10,867	10,868	10,868	10,868
Mean $y_{dt}(P_d^+ = 1, t = t_{-1})$	9.118	0.007	14.365	0	1.936
Mean $y_{dt}(P_d^+ = 0, t \geq t_0)$	6.795	0.012	2.77	0.191	5.179

Notes:  $t$ -statistics in parentheses. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ . Standard errors clustered at the district level.  $P_d^+$  is a dummy taking value one for districts with above median incumbent market share prior to integration.



# Digital payments grew across all margins

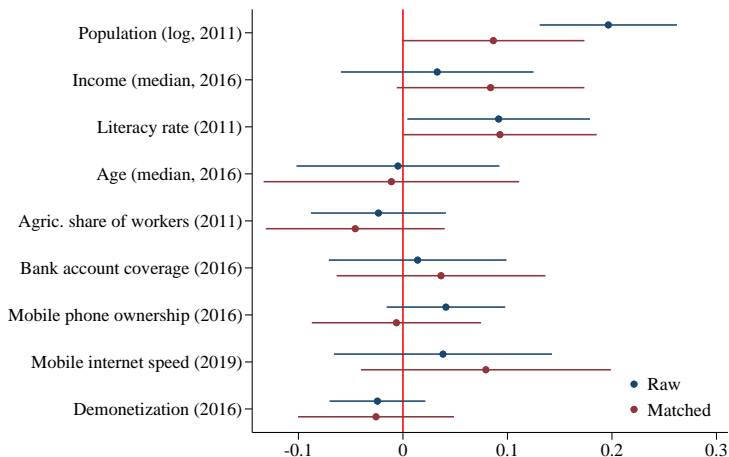
Breakdown of difference in P2M transaction value per capita

	Value / Transaction (₹)	Transactions / User (#)	Users / Population (#)
$P_d^+ \times 1_{\{t > t_0\}}$	9.354** (2.11)	0.0939** (2.48)	0.000832* (1.93)
District FEs	✓	✓	✓
State-Time FEs	✓	✓	✓
Control: $Z_d \times 1_{\{t \geq t_0\}}$	✓	✓	✓
$N$	10,868	10,860	10,860
Mean $y_{dt}(P_d^+ = 1, t = t_{-1})$	344.854	3.262	0.002
Mean $y_{dt}(P_d^+ = 0, t \geq t_0)$	309.646	3.625	0.005

Notes:  $t$ -statistics in parentheses. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ . Standard errors clustered at the district level.  $P_d^+$  is a dummy taking value one for districts with above median incumbent market share prior to integration.

# Matched sample is balanced on observables

Association with  $F_d^+$ , raw and matched



Observations: 521 / 474. R-squared: 0.406 / 0.398. State FEs, and SEs clustered by state.

## Similar results when matching on log of population

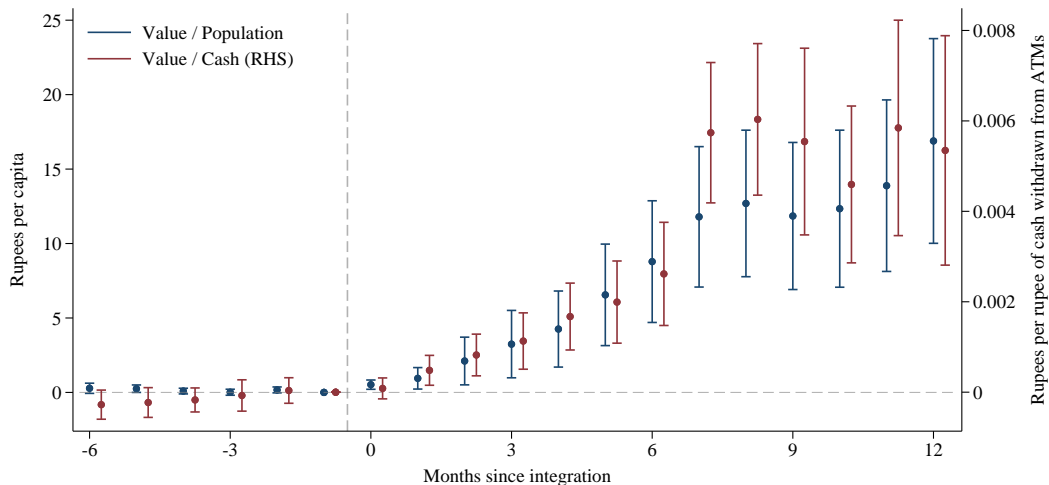
Difference in P2M transaction values

	Total/pop	Total/cash	(Inc→Inc)/pop	(Inc↔Oth)/pop	(Oth→Oth)/pop
	(1)	(2)	(3)	(4)	(5)
$P_d^+ \times 1_{\{t > t_0\}}$	6.777*** (4.79)	0.00336*** (4.51)	9.935*** (6.36)	0.0978*** (2.92)	1.644** (2.45)
District FEs	✓	✓	✓	✓	✓
State-Time FEs	✓	✓	✓	✓	✓
Control: $Z_d \times 1_{\{t \geq t_0\}}$	✓	✓	✓	✓	✓
N	10,868	10,867	10,868	10,868	10,868

Notes:  $t$ -statistics in parentheses. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ . Standard errors clustered at the district level.  $P_d^+$  is a dummy taking value one for districts with above median incumbent market share prior to integration.

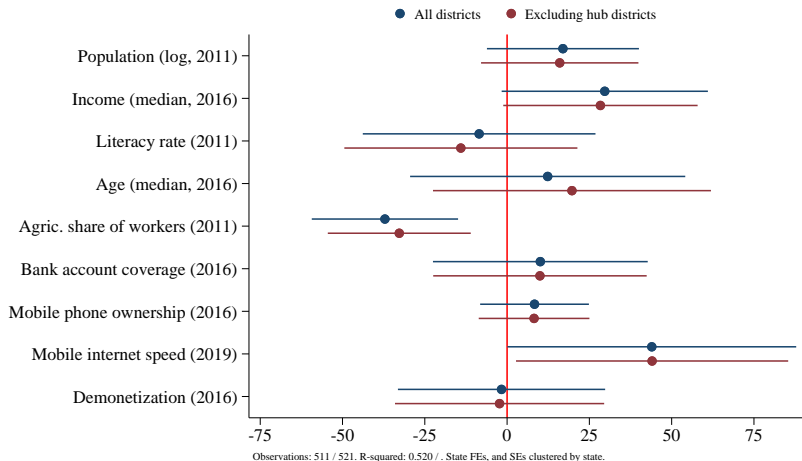
# Similar results when matching on log of population

Difference in P2M transaction values



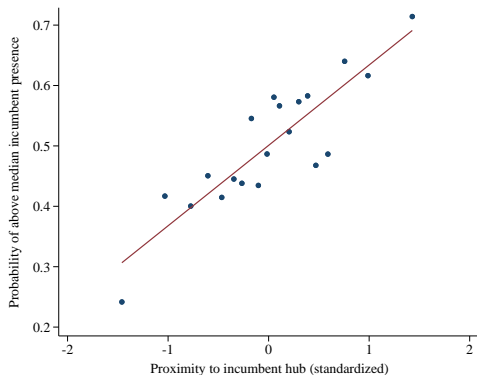
# Incumbent hub proximity is largely balanced on observables

Association with proximity to the incumbent's hubs

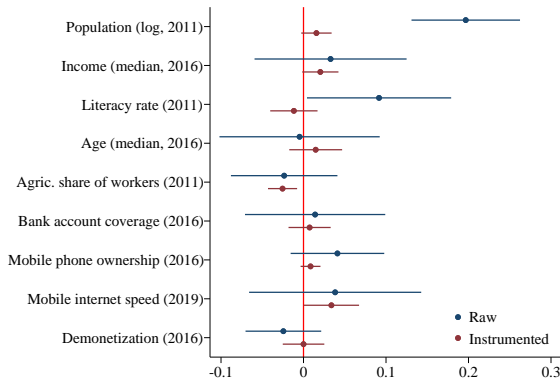


# Instrumenting incumbent presence $P_d^+$ with proximity to its hubs

First stage relationship between  $H_d$  and  $P_d^+$



Association with  $P_d^+$ , raw and instrumented



# Similar results when instrumenting with hub proximity

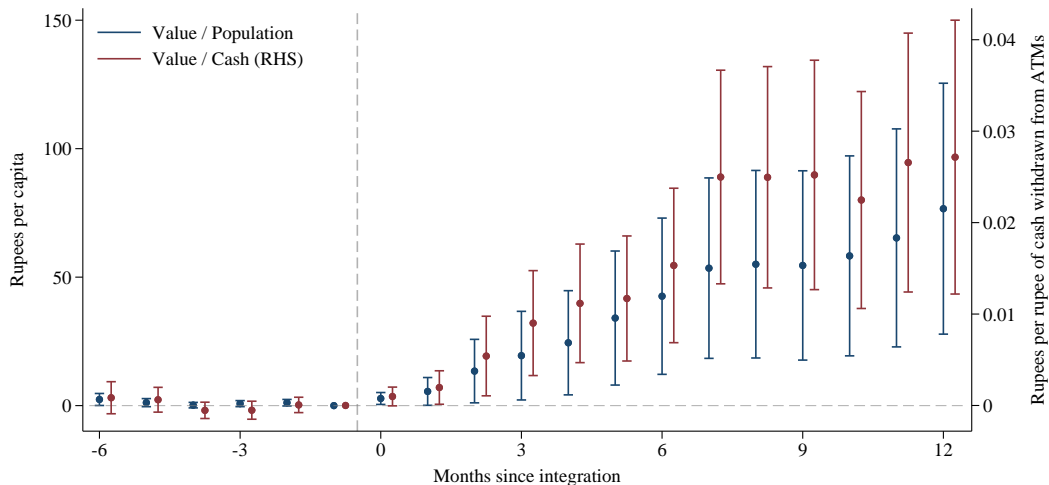
Difference in P2M transaction values

	Total/pop (1)	Total/cash (2)	(Inc→Inc)/pop (3)	(Inc↔Oth)/pop (4)	(Oth→Oth)/pop (5)
$P_d^+ \times 1_{\{t > t_0\}}$	17.11*** (2.71)	0.0117*** (3.30)	18.67*** (3.03)	0.299* (1.78)	5.046* (1.90)
District FEs	✓	✓	✓	✓	✓
State-Time FEs	✓	✓	✓	✓	✓
Control: $Z_d \times 1_{\{t \geq t_0\}}$	✓	✓	✓	✓	✓
K-P $F$ -Stat	25.25	25.25	25.25	25.25	25.25
$N$	10,621	10,620	10,621	10,621	10,621
Mean $y_{dt}(P_d^+ = 1, t = t_{-1})$	6.511	0.007	1.656	0	9.613
Mean $y_{dt}(P_d^+ = 0, t \geq t_0)$	6.729	0.012	5.113	0.188	2.77

Notes:  $t$ -statistics in parentheses. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ . Standard errors clustered at the district level.  $P_d^+$  is a dummy taking value one for districts with above median incumbent market share prior to integration.

# Similar results when instrumenting with hub proximity

Difference in P2M transaction values





## Similar results when controlling for baseline cash usage

Difference in P2M transaction values

	Total/pop (1)	Total/cash (2)	(Inc→Inc)/pop (3)	(Inc↔Oth)/pop (4)	(Oth→Oth)/pop (5)
$P_d^+ \times 1_{\{t > t_0\}}$	5.609*** (3.87)	0.00193*** (3.17)	8.301*** (4.49)	0.0929*** (2.91)	1.796*** (2.90)
District FEs	✓	✓	✓	✓	✓
State-Time FEs	✓	✓	✓	✓	✓
Control: $Z_d \times 1_{\{t \geq t_0\}}$	✓	✓	✓	✓	✓
Control: $Z_d^{cash} \times 1_{\{t \geq t_0\}}$	✓	✓	✓	✓	✓
$N$	10,867	10,867	10,867	10,867	10,867
Mean $y_{dt}(P_d^+ = 1, t = t_{-1})$	9.118	0.007	14.365	0	1.936
Mean $y_{dt}(P_d^+ = 0, t \geq t_0)$	6.795	0.012	2.77	0.191	5.179

Notes:  $t$ -statistics in parentheses. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ . Standard errors clustered at the district level.  $P_d^+$  is a dummy taking value one for districts with above median incumbent market share prior to integration.

## Similar results when controlling for rural vs. urban districts

Difference in P2M transaction values

	Total/pop (1)	Total/cash (2)	(Inc→Inc)/pop (3)	(Inc↔Oth)/pop (4)	(Oth→Oth)/pop (5)
$P_d^+ \times 1_{\{t > t_0\}}$	5.829*** (4.40)	0.00314*** (5.36)	8.844*** (5.71)	0.0767** (2.32)	1.292** (2.06)
District FEs	✓	✓	✓	✓	✓
State-Time FEs	✓	✓	✓	✓	✓
Urban-Time FEs	✓	✓	✓	✓	✓
Control: $Z_d \times 1_{\{t \geq t_0\}}$	✓	✓	✓	✓	✓
$N$	10,868	10,867	10,868	10,868	10,868
Mean $y_{dt}(P_d^+ = 1, t = t_{-1})$	9.118	0.007	14.365	0	1.936
Mean $y_{dt}(P_d^+ = 0, t \geq t_0)$	6.795	0.012	2.77	0.191	5.179

Notes:  $t$ -statistics in parentheses. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ . Standard errors clustered at the district level.  $P_d^+$  is a dummy taking value one for districts with above median incumbent market share prior to integration.

## Similar results when controlling for banks' UPI participation

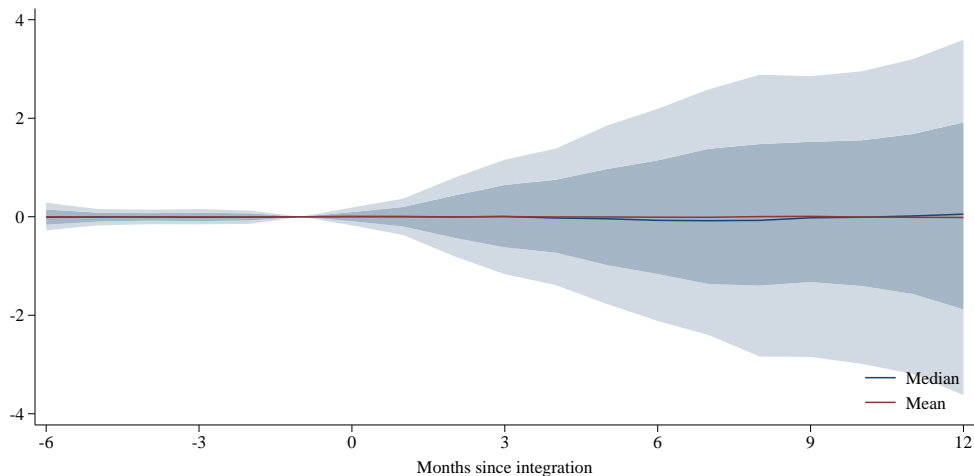
Difference in P2M transaction values

	Total/pop	Total/cash	(Inc→Inc)/pop	(Inc↔Oth)/pop	(Oth→Oth)/pop
	(1)	(2)	(3)	(4)	(5)
$P_d^+ \times 1_{\{t > t_0\}}$	5.069*** (4.97)	0.00281*** (4.80)	8.510*** (5.95)	0.0613** (2.12)	0.940* (1.94)
District FEs	✓	✓	✓	✓	✓
State-Time FEs	✓	✓	✓	✓	✓
Control: $Z_d \times 1_{\{t \geq t_0\}}$	✓	✓	✓	✓	✓
Control: $\text{Exposure}_d \times 1_{\{t \geq t_0\}}$	✓	✓	✓	✓	✓
$N$	10,868	10,867	10,868	10,868	10,868
Mean $y_{dt}(P_d^+ = 1, t = t_{-1})$	9.118	0.007	14.365	00	1.936
Mean $y_{dt}(P_d^+ = 0, t \geq t_0)$	6.795	0.012	2.77	0.191	5.179

Notes:  $t$ -statistics in parentheses. \*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ . Standard errors clustered at the district level.  $P_d^+$  is a dummy taking value one for districts with above median incumbent market share prior to integration.

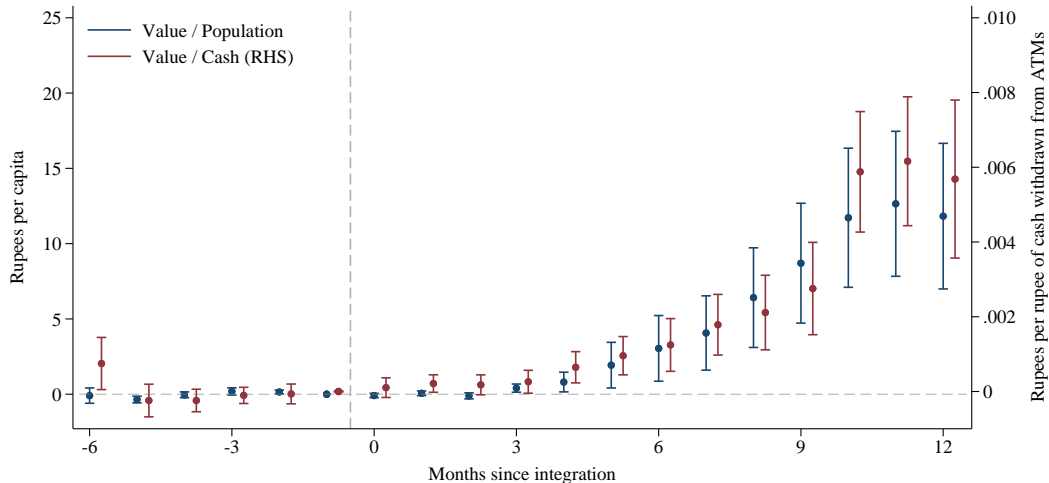
# Randomly shuffling $F_d^+$

Difference in P2M transaction values (Rupees per capita; 1000 random assignments)



# Placebo $t_0$ (three months earlier)

Difference in P2M transaction values (Rupees per capita;  $t_0^{placebo} := t_0 - 3$ )



# Aggregation procedure

1. Estimate impact of interoperability by fragmentation decile, relative to most unified:

$$y_{dt} = \alpha_d + \alpha_{st} + \sum_{n=2}^{10} \beta_n (F_d^n \times 1_{\{t \geq t_0\}}) + \beta_Z (Z_d \times 1_{\{t \geq t_0\}}) + e_{dt}$$

2. Sum estimated differential usage across districts, weighting by population:

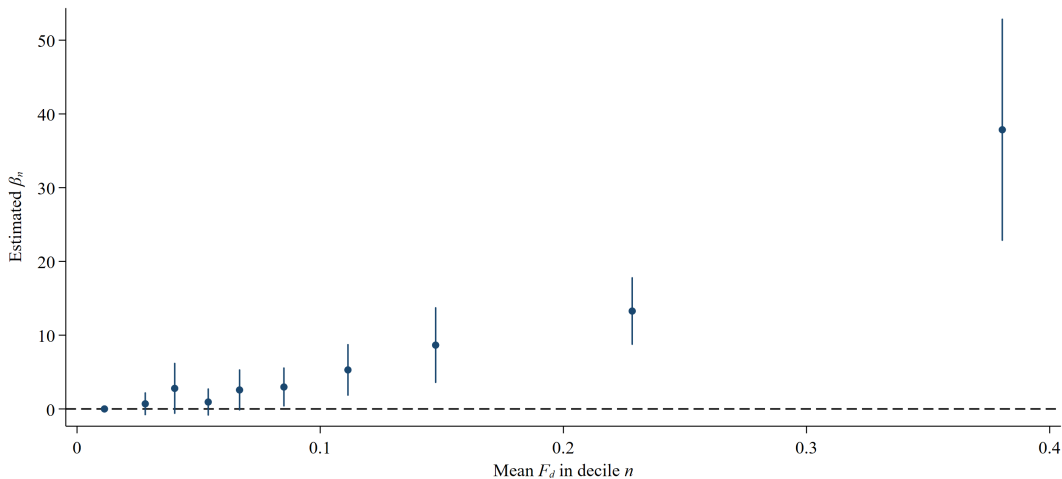
$$\Delta y = \frac{\sum_d \sum_{n=2}^{10} \hat{\beta}_n \times F_d^n \times \text{Population}_d}{\sum_d \text{Population}_d}$$

3. Compare to estimated total usage ex-post in absence of interoperability:

$$\frac{\Delta y}{\frac{1}{13} \sum_{t \geq t_0} \left( \frac{\sum_d y_{dt} \times \text{Population}_d}{\sum_d \text{Population}_d} \right) - \Delta y} \times 100 = 57\%.$$

# Impact of integration increases with initial fragmentation

Estimated impacts of platform integration, by ex-ante fragmentation decile



# NBFC lending saw growth from platform integration

Response of household level NBFC borrowing to platform integration

	NBFC Borrowing (Y/N)		
	(1)	(2)	(3)
$P_d^+ \times 1_{\{t > t_0\}}$	0.0113** (2.17)	0.0192** (2.54)	0.0136*** (3.00)
Household FEs	✓	✓	✓
State-Wave FEs	✓	✓	✓
Control: $Z_d \times 1_{\{t \geq t_0\}}$	✓	✓	✓
Sample	All	Entrepreneurs	Hawkers
$N$	898,412	54,161	22,387
Mean $y_{dt}(P_d^+ = 1, t = t_{-1})$	0.0062	0.0118	0.0049
Mean $y_{dt}(P_d^+ = 0, t \geq t_0)$	0.0137	0.0209	0.0153

Notes: Standard errors are clustered at the district level.  $t$ -statistics are reported in parentheses.  
 $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$ .



# Supplier responses to re-create within-platform network effects



# Supplier responses to re-create within-platform network effects



# Supplier responses to re-create within-platform network effects



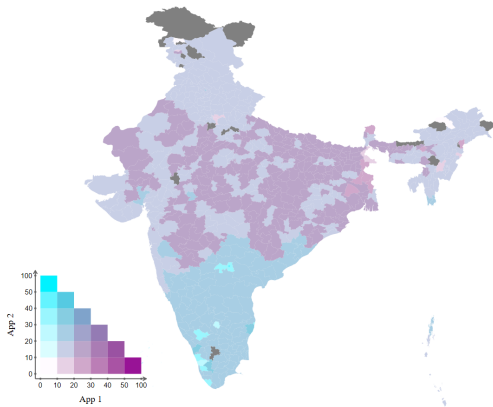
# Supplier responses to re-create within-platform network effects



# Growing regional concentration in largest apps' user bases

Shares of the two largest apps, by district (% of aggregate volume)

(a) 2018



(b) 2023

